



The Permaport Xpress® Warranty

1) What is Covered by This Limited Warranty. Cellofoam® North America Inc. ("Cellofoam®") warrants to the Original Owner ("Purchaser") of the Permaport Xpress® only that this product is free from defects in materials and/or workmanship. At manufacturers discretion, Cellofoam® guarantees repair or replacement of this product or parts due to a manufacturing defect. This limited warranty begins from the purchase date (Bill of Sale) of the product from manufacturers records for a period of three (3) years for residential use, one (1) year for commercial use and one (1) year for parts.

2) What Is Not Covered by This Limited Warranty. Cellofoam® does not warranty any product or part that is not manufactured or sold by Cellofoam®. This manufacturer's limited warranty does not apply to/if: improper installation, unsuitable installation environment, improper use other than docking a jet ski, damage from natural elements (ice, wind, fire, flood, fallen tree limbs, floating debris) animals or aquatic life, vandalism, improper maintenance or use of unauthorized parts or attachments. This warranty also does not apply if the Permaport Xpress® was mounted/installed with anything other than the 'Permaport Xpress® Hardware Kit.' Cellofoam® is also not responsible for damage caused by freight, including but not limited to shipping of product to Purchaser.

Warranty applies to the Original Owner ('Purchaser') and is such the only party that may submit a limited warranty claim. Permaport Xpress Limited Warranty will be considered void if Purchaser or End User attempt to make any modifications or alterations to alleged damaged or defective product. Any costs incurred from warranty claims, including but not limited to: labor, freight, installation/re-installation of defective or replacement material.

3) Remedies and Limitation of Remedies. If Original Owner discovers defect in product materials or workmanship, Cellofoam® requires written notification with photo and/or video evidence prior to the expiration of the applicable warranty period. Cellofoam® will repair or replace any defective part(s) at manufacturers discretion within a reasonable timeframe upon completion of part inspection. All warranty service will be performed at Roto Marine Products™ by Cellofoam® plant in Conyers, Georgia. Freight for return of alleged defective product to be prepaid by Purchaser. These remedies are the Purchasers exclusive remedies for breach of warranty. CELLOFOAM® WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

4) No Other Warranties. This limited warranty is the only existing and acknowledged warranty for the Permaport Xpress® There are no other warranties either expressed or implied regarding this product. Purchaser agrees that venue for any court action to enforce this limited warranty shall be brought in the court of Rockdale County in the State of Georgia.

5) Acknowledgment and Submittal Process. If you have a warranty claim, please contact Roto Marine Products™ by Cellofoam® at warranty@cellofoamna.com. Please title the email with Purchaser Name and Cellofoam® invoice number. The Permaport Xpress® Warranty Request Form must be attached. Failure to provide required documentation may delay the warranty claim process.

If you have any additional questions on requirements, please contact the Roto Marine Products™ by Cellofoam® division at 800-531-4734.

